



Care & Maintenance

RWD will take no responsibility for any damage to the goods that occurs as a result of non-compliance with the Care & Maintenance instructions.

Non-compliance with the Care & Maintenance Instructions will also void the warranty on the Goods,

Goods are covered by a 7 year limited warranty.

- Ensure that joinery has been sealed on all six surfaces within 24hrs of delivery and prior to installation.
- Joinery exposed to sunlight should be painted with light reflective colours to avoid drying and possible warping. Using different colours on the exterior and interior will cause uneven heat / moisture absorption. Paint all surfaces the same colour. Follow the paint manufacturer's advice.
- Ensure that the frames are installed square and plumb to maintain factory set even clearances. Should RWD be required to attend site to rectify poor installation issues travel and labour charges will apply.
- Remove any plastic film on glass as soon as practical after painting to avoid adhesion to glass.
- Variations in colour and grain of joinery timbers are unavoidable; they are not considered defects.
- Remove all seals prior to painting. Re-install once paint is fully dry.
- Entrance doors, especially pivot door units, must be installed under suitable cover. Pivot doors cannot be exposed to direct rain or high wind loads due to limited sealing options.

- Double-hung windows must have all sashes and seals removed prior to painting. Please use the supplied spiral balance tool to disconnect / reconnect balances first. Do not remove single screws at the top of balances before sashes are taken out. Re-install seals again prior to sashes going back in to frame.
- Installation instructions for specific joinery can be downloaded from our website.
- Re-apply paint/stain as per product recommendations.